Quality Control for Servicing
Two-Day Classroom Course

Learn best strategies and tactics for developing a quality control plan that helps ensure investment-quality loans and overall company profitability.

Benefits

- Learn directly from industry-recognized educators and trainers
- Network and gain insight from peers
- Arm yourself with the latest know-how
- Breed best practices across your organization
- Explain staffing and vendor management responsibilities
- Identify requirements for documentation
- Follow the reporting process
- Complete the steps to verify quality assurance

Course Overview and Prerequisites

In this course, we will introduce you to concepts that must be addressed when providing quality control as it relates to servicing loans. We will also direct you to resources that will help keep you up to date on guidelines, tools, and best practices. You’ll have an opportunity to learn from and ask questions of our experts in the field who will take you through the key aspects involved in reviewing files and managing risk.

Recommended Attendees

- Quality control staff
- Risk management
- Servicing oversight
- Compliance staff/auditors

Cost

$1,200 per person

Learning Goals and Objectives

Upon completion of the course, students will be able to:

- Identify the role and responsibilities of quality control professionals regarding servicing
- Follow agency guidelines
- Recognize regulatory requirements
Quality Control for Servicing

Sample Curriculum *(Subject to change without notice)*

**Day 1**
- Agency requirements
- Subservicer oversight requirements
- Testing script design

**Day 2**
- Incorporating red flags review
- How to audit
- Reporting process
- Quality assurance and follow-up process
- QC plan review

View upcoming classes and enroll at EllieMae.com.

To learn more, contact 800.848.4904 or sales@allregs.com