Policy & Education Manager Package Details

Use one dashboard to ensure your board, management and employees stay educated and adhere to required policies and procedures.

Our Essentials and Premium packages provide easily accessible eLearning courses, policy manuals and procedure templates to help keep your employees compliant with current regulations, agency guidelines and your organization’s best practices.

AllRegs by Ellie Mae eLearning

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Policy Manuals

Essentials Package
- Advertising & Marketing
- Anti-Money Laundering
- Anti-Predatory Lending
- Appraiser Independence Requirements
- Bank Secrecy Act
- Broker Quality Control
- Consumer Complaint
- Consumer Privacy
- Electronic Signature
- Fair Credit
- Fair Debt Collection Practices
- Fair Housing & Fair Lending
- Home Mortgage Disclosure Act
- Know Before You Owe
- Loan Originator Compensation
- Mortgagee Duties Under NFIP and HPA
- Quality Control for Mortgage Origination
- Quality Control for Mortgage Servicing
- Real Estate Settlement Procedures Act (RESPA)
- Red Flags Identity Theft Plan
- S.A.F.E. Act
- Servicemembers Civil Relief Act (SCRA)
- Social Media
- Truth In Lending
- Unfair Deceptive Abusive Acts or Practices
- Vendor Management
- Wholesale Quality Control

Premium Package
Includes all Essentials policy manuals, plus:
- Audit Fundamentals
- Business Continuity Planning
- Electronic Security Plan (Massachusetts)
- FHA Delegation
- Loan Repurchase and Recision
- Loss Mitigation
- Mortgage Processing
- Mortgage Underwriting
- Property Maintenance and Preservation
- Protecting Tenants at Foreclosure
- Risk Assessment and Management
- Signature Authority
- Telemarketing Sales Rule

Procedure Templates

Essentials Package
- Ability to Repay
- Advertising and Marketing Compliance Validation
- Appraisals and Other Written Valuations Requirements
- Changed Circumstances and Good Faith Estimate
- Completing the Good Faith Estimate
- Completing the Settlement Statement
- Customer Identification Program (CIP)
- Electronic Signature Requirements
- Ensuring S.A.F.E. Act Compliance
- Flood Insurance Requirements
- Identifying, Documenting, and Resolving Consumer Complaints
- Incomplete Application Notifications
- Initial and Revised Disclosures

Premium Package
Includes all Essentials procedure templates plus:
- Inquiry and Application
- Integrated Mortgage Disclosure - Closing Disclosure
- Integrated Mortgage Disclosure - Loan Estimate
- Integrated Mortgage Disclosure - Revised Closing Disclosure
- Integrated Mortgage Disclosure - Revised Loan Estimate
- Loss Mitigation - Mortgage Servicing Rules
- Notification of Action Taken
- Payment Application
- Preventing Loan Steering
- Privacy Notice Disclosure Requirements
- Qualified Mortgage
- Red Flags Identity Theft Plan
- Requesting a Foreclosure Loan File
- Suspicious Activity Report Filing

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